



## GUEST POLICIES & PROCEDURES

Guests are welcome at BMC, however, guests must be accompanied by a Member, or be appropriately sponsored as a Family Guest or Transfer Member, to access Club facilities and services. Unaccompanied guests are not permitted.

### Accompanied Guests

Members must accompany their guests while they are using any Club facility and there is no need for Accompanied Guests to have Guest Cards (except Fitness, see below).

1. Per Board Policy, non-members who hold any ownership interest or reside in any property within Avery or Watauga counties in North Carolina may only access the Club by accompanying a Club member a maximum of 2 times per membership year.
2. Non-Property Owner Members may invite 4 Accompanied Guests at one time at any BMC facility, and none of these Accompanied Guests, regardless of member sponsor, can use BMC facilities more than 4 times in any membership year.
3. An Accompanied Guest Fitness Card is required for all Accompanied Guests desiring Fitness Center access. To obtain a Fitness Card, the Club must receive a request form submitted by the sponsoring Member, and payment of applicable User Fees. Forms may be obtained at Member & Guest Services or on the Club's website. Members must remain with their Accompanied Guest when utilizing Fitness Center facilities. Fitness Center User Fees are \$10 per day or \$50 per week (all rates are per person).
4. Accompanied Guests pay appropriate User Fees where applicable.

### Family Guests

Family Guests are defined as the Member's parents, grandparents, children age 23 and up (and spouse) and grandchildren (and spouse). NPO Members are permitted to sponsor Family Guests.

1. Family Guests not accompanied by a Member should always carry Family Guests Cards and must have them available to present to Club personnel upon entering all facilities/accessing services.
2. Family Guest Cards are required for all qualified family members ages 10 and up. Children ages 9 and under are not required to have a card, however, must always be accompanied by the sponsoring Member or a family member with current Family Guest Cards.

3. There are two options for the purchase of Family Guest Cards and/or access to the Fitness Center.
  - a. Family Guest cards are \$15 per family member per year with an option for Fitness Center access through the payment of an additional \$5 per day or \$25 per week User Fee.
  - b. Family Guests may purchase a \$125 Family Guest Card which includes the card and year-round access to the Fitness Center. Fees are per person and some exclusions apply\*.

\*The Fitness Center is reserved for Member access only between the hours of 8am and noon in June, July, and August. No guests may access at this time. The Fitness Center is available to guests ages 19 and up. Juniors 14 through 18 years of age are permitted when supervised by an adult. Children age 13 and under are not permitted in the Fitness Center.
4. The Member must initiate the request and acquire cards for their Family Guests. Family Guest Cards are valid for up to one year and are issued upon request only through Member & Guest Services located in the Administration Office. Cards may be requested after November 1 of each year and expire October 31 of the following year.
5. Family Guests pay appropriate User Fees where applicable.

### **Transfer of Membership**

Through the Club's Transfer of Membership Program, opportunities exist for those who are neither Accompanied Guests nor Family Guests of a member to access the Club. This program entitles active Club members to transfer their primary Club membership usage privileges on a temporary basis to another person for a fee. Some restrictions apply. For more information on the Transfer of Membership Program, contact Member & Guest Services. Please note, completed Transfer of Membership applications must be received by the Member & Guest Services office 72 hours prior to the start of any transfer period.

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All requests for Family Guest Cards must be arranged through, and picked up at, Member & Guest Services during normal operating hours. Requests must be made 48 hours in advance to guarantee card availability. Cards are non-refundable once prepared.

#### Summer Hours

Monday - Friday, 8am to 4pm

Saturday, 9am to 2pm

(Saturday Hours Memorial Weekend thru Labor Day Only)

#### Winter Hours

Tuesday - Friday, 9am to 4pm